

JOURNAL ARTICLE PUBLICATION STATEMENT

Letter of Acceptance (LoA)

Number : /LOA/Escalate/752/Vol4/No4/2026

Dear.

I Ketut Pantes, I Made Widianegara, Leni Anggraini Susanti

Thank you for submitting your best article to be published on **Escalate: Economics and Business Journal** with the title:

"Service Quality and Banking Program Variety Effects on Customer Satisfaction at Bank BPD Bali"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Escalate: Economics and Business Journal** edition **Volume 4 Number 4 November 2026**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

No Reg : LOA20260915093758

Palembang, 15 September
2026

Editor In Chief



The authenticity of
the LOA can be
checked by
scanning the QR
code on the side!

LOA20260915093758



Muhammad Rizky, M.Ed.

Publisher :

Indo Scholars

Kota Palembang, Sumatera Selatan

+62 812-7488-7803

admin@indoscholarcenter.com

Accredited

SINTA 5

