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Letter of Acceptance (LoA)

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Dear.
Muhammad Arif, Mulkan Azhari

Thank you for submitting your best article to be published on **Ambidextrous : Journal of Innovation, Efficiency and Technology in Organization** with the title:

"Digitalization of Specialist Modification Workshop Services Through a Customer Relationship Management Approach for Transparency in Vehicle Work Stages"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Ambidextrous : Journal of Innovation, Efficiency and Technology in Organization** edition **Volume 5 Number 3 October 2026**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

No Reg : LOA20261013014319

Palembang, 13 October 2026
Editor In Chief

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Ilzar Daud, Ph.D

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